

Title: ACCESSING DIFFERENT TYPES OF ELECTRONIC MESSAGES
 THROUGH A COMMON MESSAGING INTERFACE
 Inventors: Gail Borod Giacobbe, et al. / Docket No.: 13768.463
 REPLACEMENT SHEET

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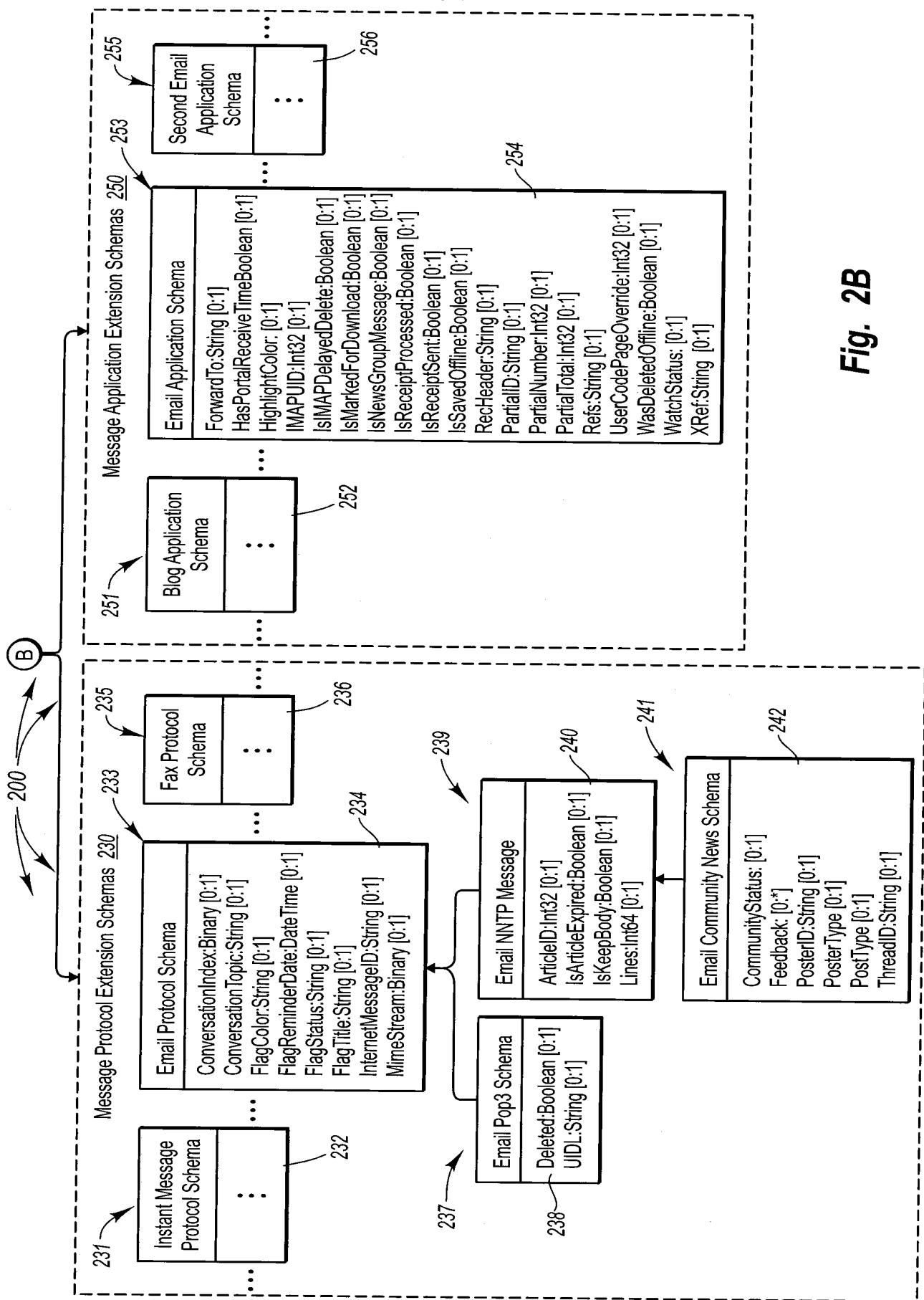


Fig. 2B

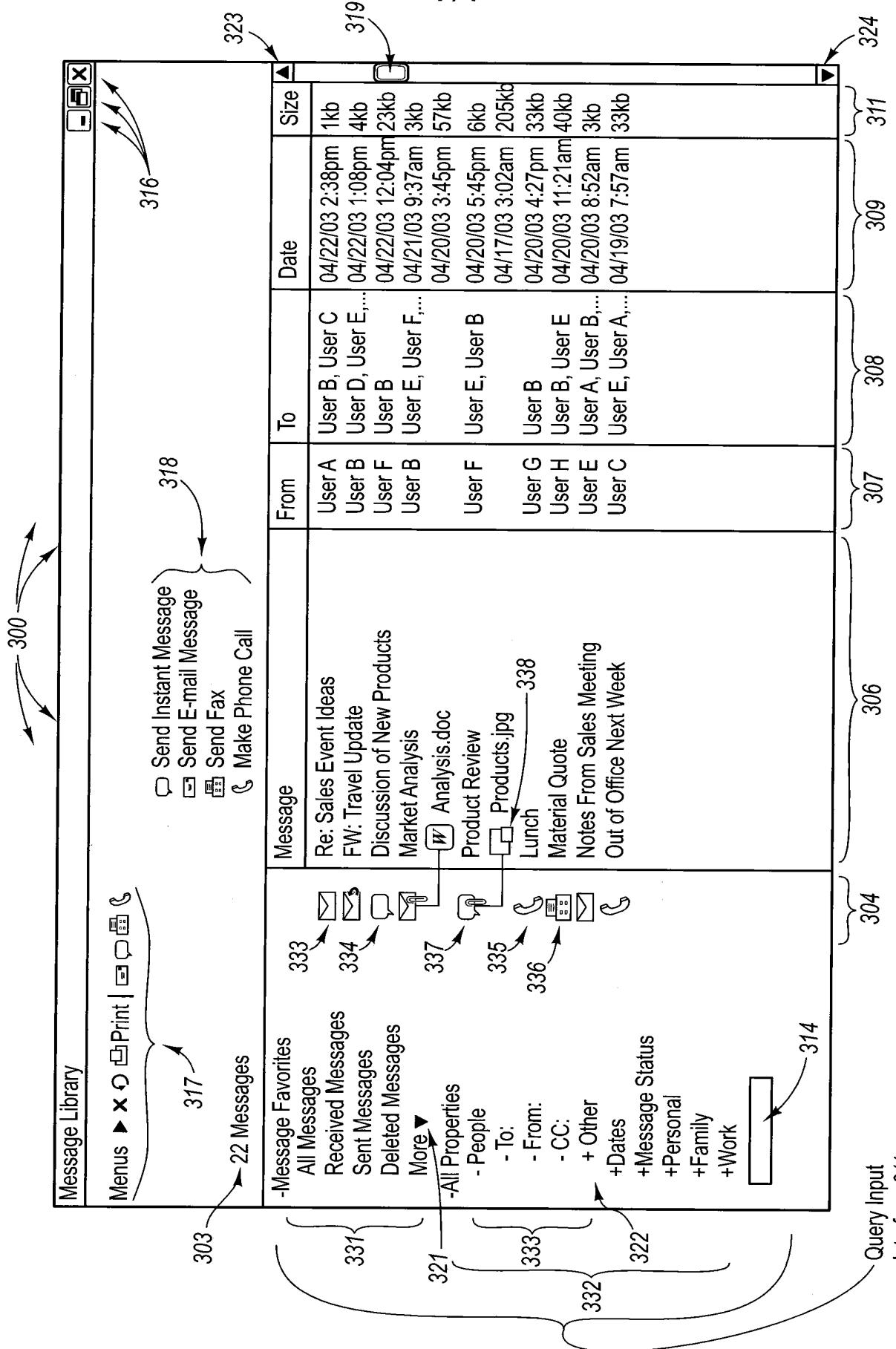
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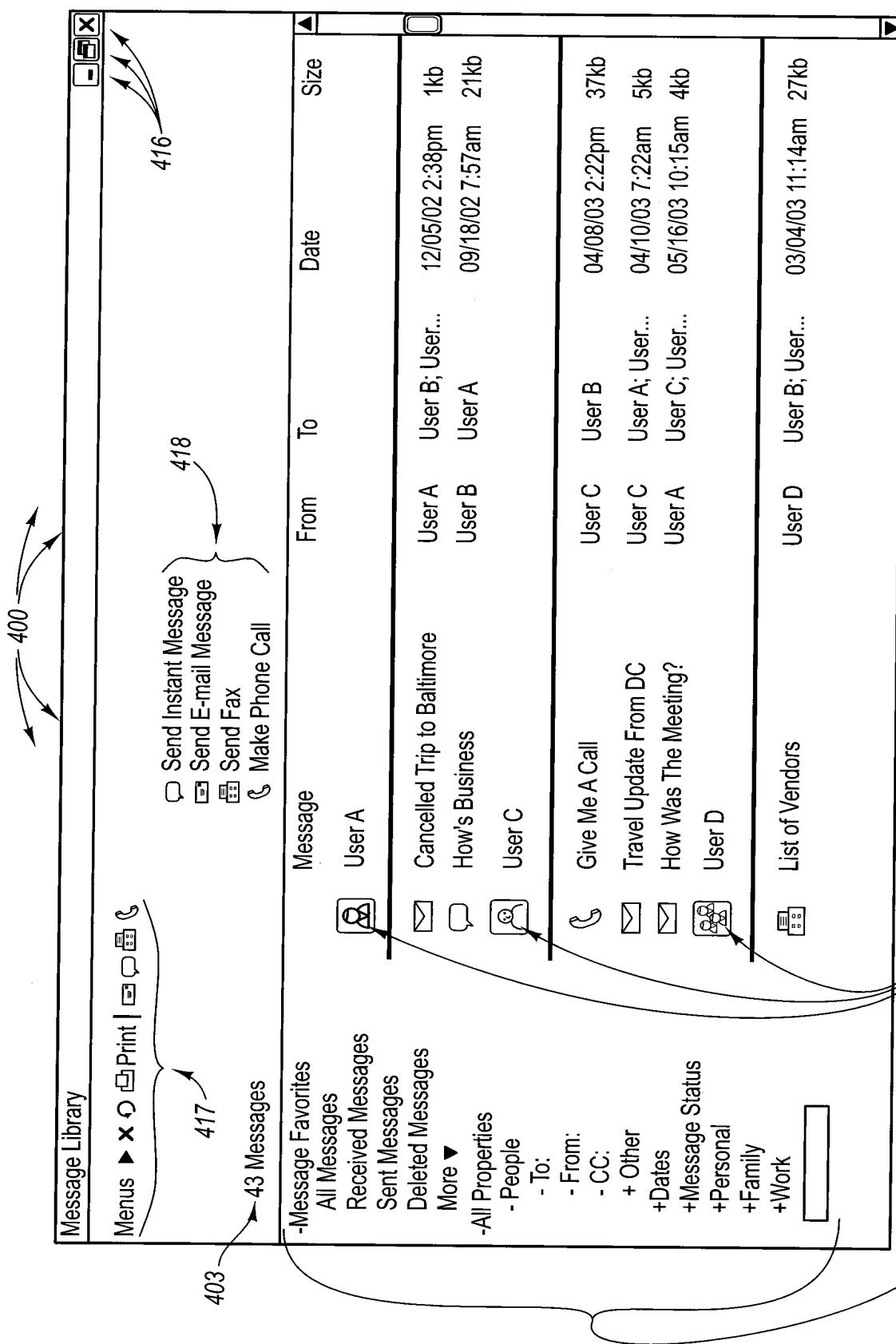
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**Fig. 4**